



GOVERNOR'S TALKING POINTS MS. MARY-JANE ZWANE'S FAREWELL FUNCTION 07 JUNE 2024

Salutation

- Our Guest of Honour
- Zwane Family
- Deputy Governor
- Bank Management
- CBE Family
- Invited guests
- Ladies and gentlemen

Good afternoon,

1. I am honoured to be part of this gathering, where we are celebrating the great work of one of our own, who has served the Bank diligently for the past 29 years. Make Mary-Jane Zwane was stationed under the then General Services department, now referred to as Property Development & Maintenance, and has left an indelible mark under the Currency Division where she spent most of her time. We sincerely appreciate the great input she made within her department. She joined the Bank in 1995 as a Cleaner and not for one day did she relent on her duties.
2. Her dedication to her job will never be forgotten. She would ensure that all the surfaces she touched, were left spotless. I'm told she would spot a dirty interior from miles away and always had her cleaning necessities at hand



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Physical Address: Mahlokohla Street, Mbabane, Eswatini | **Postal Address:** P.O Box, 546 Mbabane (H100)
Telephone: Tel: (+268) 2408 2000 | Fax: (+268) 2404 0063 | **Email:** info@centralbank.org.sz

to dust off whatever needed cleaning. She took it upon herself to rub off this commitment to her colleagues who have duplicated her effort and maintained her legacy.

3. Make Zwane had a way of bringing people together, in particular staff, whenever there was conflict. Due to her peaceful and non-confrontational manner, harmony was her middle name and she would go to lengths to promote team work and team spirit among her colleagues. She was mindful of time, and always ensured that she was never late. This attribute made her a unique individual, with a strong work ethic, which I urge all staff emulate.
4. I am told she had her ways of welcoming new staff to the Bank, in particular those who were joining the Currency Division. Despite being a cleaner, she would often share wise words with the new staff, advising them to resist temptation of any kind brought about by the money they were counting. One of her popular phrases was, ***'buka lemali njengesi stationery, hhayimali, khona unगतolingteka.'*** These who took her advice are still with the Bank to this day.
5. Her love for people, from all walks of life is what made her standout. Make Zwane was not so much concerned about the titles or positions of the people she interacted with, she was mostly concerned about 'making you feel better' after every chat. She was a mother to many, a good and welcoming person. Giving sound advice, in all fronts, be it work or personal, cemented her motherly love. She had a nurturing character that made it easy to work with her, and for that, we celebrate you Make Zwane. There are a few people who would show such compassion and love to total

strangers, but you did it with ease. I am told that she was viewed as a blessing, because she had a decent way of lifting your spirits when feeling down.

6. The principles she displayed at work were not in isolation to her home life. Respect is what she often preached about among her peers and this trait is what held her family together. Make Zwane had strict boundaries, and no deviation was permitted. She called a spade a spade, with respect though. She mentored 'young makotis' with her sound advice and her spiritual nature made it easy for people to talk to her and lean on her for support.
7. With all these great attributes, may I challenge each one of us to do an introspection on how we treat others, in particular at the workplace. Make Zwane may not have been in a leadership position, but she made sure that those she came across, were not left the same after engaging with her. We should all strive to make the environment we work in a better place, through words of kindness, giving good advice or a simple display of compassion and empathy. Make Zwane has made it clear to all of us that such characteristics are attainable.
8. On behalf of the entire CBE family, we wish you all the best as you step in the next chapter of your life. We equally want to thank you for the fond memories, advice and mentorship that you have left us with. We are optimistic that the nurturing nature that you imparted among your peers will continue to rub off to others. Enjoy your retirement, and do take sometime to take care of YOU!

I thank you all Ladies and Gentlemen!!!



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